

**THIS PAGE MUST BE FILLED OUT COMPLETELY & EMAILED TO:
CUSTOMERSERVICE@ROYALFINISH.COM**

OR FAX TO: 951-848-0907

****THIS FORM MUST BE EMAILED OR FAXED BACK BY 1:00PM THE DAY PRIOR TO THE SCHEDULED WORK DATE**



RELEASE OF LIABILITY

PLEASE READ CAREFULLY!

**FAILURE TO COMPLY WITH THE REQUIREMENTS BELOW OR PREVENTING US FROM
SERVICING THE UNIT (ONCE WE ARRIVE ON-SITE) WILL RESULT IN A
\$55.00 SERVICE CHARGE (*\$75.00 SERVICE CHARGE SATURDAYS*)**

- COUNTERTOP RESURFACING:** Remove all appliances from kitchen to allow us to resurface edge banding (if needed)
DO NOT put items in sinks, stoves, top of refrigerator or floors. The kitchen must be cleared completely of all items.
BATH COUNTERTOP / BATHTUB: Remove all items from the bathroom except items in the cabinets.

*****MAKE THE ROOM LOOK VACANT!*****

Please read the following information and warnings and be sure that you understand them:

We will arrive on site between 9am – 10am to service all occupied units unless special arrangements have been made.

- 1. ALL PETS and RESIDENTS MUST BE OUT** of the apartment during resurfacing and after completion. Please make arrangements to remain out of the unit for 6 to 8 hours. FISH TANKS MUST BE COVERED AND AIR FILTERS TURNED OFF to prevent exposure to any airborne dust or chemicals.
****Royal Finish is NOT responsible for any overnight stays for the residents should they chose to stay out of their unit overnight or for any boarding fees for pets.**
2. Turn off and remove all sensitive electronic equipment from the area (failure to turn them off could result in the fan motor sucking dust/ paint particles into the equipment. Royal Finish will not be held responsible for any occurred damage). All items (including wall clocks and pictures) **MUST BE AT least 6 FEET AWAY** from the resurfacing area.
3. There will be an odor and some dust settling, ranging from minimal to moderate, depending on what we resurface. We put every effort into minimizing overspray and odor; however, it is impossible to prevent entirely.
4. Anyone with acute respiratory problems or chronic heart disease should stay out of the unit at least twenty-four (24) hours after the work has been completed. We do not recommend individuals with critical health conditions to expose themselves to paints and fumes. Royal Finish, Inc. holds no responsibility toward your own actions.
- 5. PLEASE ALLOW RESURFACED AREAS TO DRY FOR 48 HOURS BEFORE USE.**

Name of Property: _____
Manager Signature: _____
Apartment # _____
Scheduled work date: _____

**NOTE: FAILURE TO RETURN THIS FORM BACK
BY 1:00 P.M. THE DAY PRIOR TO
THE SCHEDULED WORK DATE
WILL RESULT IN CANCELLATION**

By signing this release form, I certify that I have read and understand the above statements.

I (*tenant*) _____ have read and understand the above instructions and information and therefore, release Royal Finish, Inc. and (*property*) _____ management company from any liability/damages caused by my failure to follow the instructions listed above or by my failure to adhere to the warnings and information as set forth by this document.

Signature of Resident _____ Date _____

Any service charge(s) that occur will be billed to the property. Both parties, tenant and property (representing tenant, placing work addressed), agree to be held responsible and make sure to pay any/all service charge(s) that may occur due to technicians attempt to service the above unit.

RECOMMENDED PRODUCTS*

Regular cleaning will enhance the beauty and durability of your finished surfaces. As with all surfaces, abrasive or acid based cleaning products should be avoided.

RECOMMENDED products for cleaning:

- *Lysol Tub & Tile*
- *Dow Tub & Tile*
- *Fantastic*
- *409*
- *Windex*
- *Bleach (small amount mixed with water)*

AVOIDED THESE PRODUCTS (when cleaning):

- *Lime-Away*
- *Lysol Toilet Bowl Cleaner*
- *Heavy Scouring Pads*
- *Scrubbing Bubbles*
- *Magic Eraser*
- *Tile-X*
- *Visol*
- *Oven Cleaner*
- *Products with Abrasives*
(such as Comet or Ajax)
- *Bleach (undiluted)*

DO NOT USE SUCTION CUP MATS ON BOTTOM OF TUBS.

This list should not be considered "all-inclusive".

Other products can also mar the finish and therefore void the warranty.

Please call if you have any questions concerning a particular product. Thank You.



SPECIAL INSTRUCTIONS FOR TENANTS

1. Please be sure to read the **Release of Liability** form in full, sign and return to the property office. **Release of Liability must be filled out completely and** returned via fax or email to Royal Finish by 1pm the day before the service or the service will be AUTOMATICALLY CANCELLED.

Fax: 972-331-9026

Email: customerservice@royalfinish.com

2. Make the area we will be working in look vacant. (All items off of countertops, all pictures, towels, shower curtains, etc out of the bathroom.)
3. **All pets and residents must be out** of the unit while we are resurfacing and 6-8 hours after the work is completed giving the fumes time to dissipate. **Fish tanks** should be tightly covered to prevent exposure to any airborne dust or chemicals. While our product is not harmful, it can be irritating to those with sensitivity to chemicals. (See **Release of Liability** for full instructions.)

****Royal Finish is NOT responsible for any overnight stays for the residents should they chose to stay out of their unit overnight or for any boarding fees for pets.**

4. Do not use resurfaced items for 48 hours to allow time to cure.
5. Do not use bath (suction) mats or appliqués in resurfaced tubs; these will damage the resurfacing and void the warranty.
6. Use mild cleaners and non-abrasive pads to clean resurfaced areas. See the **Recommended Products** list for approved cleaners to use on all resurfaced areas.